

WARNING:

the lack, on the roof, of ventilation tiles can cause damage from wetness, humidity and scabbling effects of the terracotta due to the frost action

TOGNANA TERRACCOTTA TILES

Tognana Industrie e Fornaci ensures the conformity of the product in object as by UNI EN 538/539-1 / 539-2/1024 / 1304 norm and the absence of defects and flaws in the production process, under conditions of normal use and maintenance for a period of 20 (twenty) years from the date of purchase / delivery, only when they meet the following basic requirements:

The warranty applies only to defects that are not visible at the time of receipt or installation of the product in the construction. Is therefore applicable in those cases where the possible manufacturing defects (such as scabbling) occur in a period subsequent to the installation provided that the tiles have been installed according to the instructions of the UNI 9460 norm - "Instructions for design, execution and maintenance of roofing tiles made of baked clay or concrete".

This norm in particular provides:

1. roof slope not lower than 35%
 2. aeration of the lower part of the tiles with the use of interrupted listels and aerators in the amount of 1 "classic" aerator every 25 m² of roof and 3 aerators Integrated (only for Portuguese tile) every 25 m² of roof
 3. it is forbidden to use mortar for fixing the tiles and complementary elements (ridges, the finals, ventilation tiles, etc..).
- ≡ In case there are defects Tognana Industrie e Fornaci SpA is committed to free providing, ex works Tognana, a number of tiles equal to the defective ones, and only if the tiles and accessories are original Tognana.
- ≡ The warranty is valid only to the original purchaser as shown in the invoice, which is the only document proving the date of actual purchase.

In the case of roof tiles and/or accessories with visible defects at the time of receipt or the installation on the roof (such as breakage, chipping or abnormal color differences on the aged tiles) its only guarantee the supply of a quantity of tiles equal to those defective.

In this case, the Manufacturer/Pose responsible must separate these tiles and shall promptly inform the company so that it can verify the defect.

Only for the following articles:

**- Copporeale® codice 150A01/ Coppobavarese® 153A01/Portoghese 160A01/Marsigliese 155A01/Marsigliese Classic 155D01/ Marsigliese Flexi 155E01
the guarantee, in the manner set out above, is extended to the period of 30 years (thirty).**

This warranty **it is not applicable:**

- ≡ for geographical altitudes greater than or equal to 800 meters above sea level
- ≡ if the materials are used for roofing animal stables
- ≡ if the material has been modified or altered compared to the size or at the use as foreseen in the company technical forms
- ≡ for discoloration caused by exposure in aggressive saline environments, from any kind of chemicals, such as acid rain, or any other phenomenon or reason that is not directly attributable to the company production processes
- ≡ for the consequences produced by extraordinary weather events.
- ≡ They are also excluded from the guarantee efflorescence typical of the terracotta..

The validity of this guarantee is conditioned at the presentation of the sale invoice that should have been regularly paid.

Tognana Industrie e Fornaci S.p.A.

NOTE: This warranty does not cover refunds for manpower, for the use of other aids and even transportation. For more information please contact our Customer Service.